



Quality Assurance Policy

It is the policy of our The Murrina Group to provide service of the highest possible quality to the building and construction industry. The Murrina Group and its employees are fully committed to comply with this policy and to strive for continuous improvement in the provision of the service and maintenance of our tower Group to our clients.

Quality service is ensured through;

- Providing a Safe working environment for our employees and other personnel who enter the designated work area
- Meeting our customers' needs and expectations at all times
- Continuously improving our processes to ensure the highest possible standard of personal safety is maintained while striving to improve our customer service at all times
- Continually improving our environmental performance through responsible and informed leadership
- Ensuring all statutory and regulatory requirements are met
- Ensuring our staff are trained and competent to meet the requirements of AS/NZ ISO 9001:2008 Quality Standards

General Manager
The Murrina Group

Date Reviewed: 17/08/2021